

Terms and Regulations of the Orange Warsaw Festival 2026 Promotion for FanTix (hereinafter: "Terms and Regulations")

1. GENERAL PROVISIONS

1.1 The organiser of the Orange Warsaw Festival 2026 promotion (hereinafter: "Promotion") is Orange Polska S.A. with its registered office in Warsaw (02-326) at Al. Jerozolimskie 160, entered in the National Court Register under number 0000010681, NIP: 5260250995, operator of the Orange network, hereinafter referred to as: "Orange" or "Organiser".

1.2 The Promotion is conducted by Orange in cooperation with Alter Art Festival - the organiser of the Festival, in the My Orange mobile application and at the FanTix online point of sale at www.fantix.pl.

1.3. The Promotion runs from 12:00 noon on 24 November 2025 until 23:59 on 30 May 2026, or until the pool of tickets covered by the Promotion is finished. The Organiser reserves the right to extend or shorten the duration of the Promotion, in which case it will announce this fact on the website www.orangewarsawfestival.pl, 1 day in advance.

1.4 Participation in the Promotion constitutes acceptance of the provisions of these Terms and Regulations.

1.5 The terms used in these Terms and Regulations shall have the following meanings:

- **Orange Warsaw Festival (OWF)** - a music event (hereinafter referred to as the "Festival") taking place in Warsaw on 29-30 May 2026 at the "Służewiec" Horse Racing Track, organised by Alter Art Festival Sp. z o.o., with its registered office in Warsaw;
- **Open'er Festival Powered by Orange** – a music event (hereinafter referred to as the "Open'er Festival") taking place in Gdynia on 1-4 July 2026 at the Gdynia-Kosakowo Airport, organised by Alter Art Sp. z o.o., with its registered office in Warsaw;
- **Alter Art Festival Sp. z o.o.** – Festival Organiser;
- **Orange** – title sponsor of the Festival and organiser of the Orange Warsaw Festival 2026 Promotion;
- **FanTix** – ticket office, seller and distributor of tickets for Orange Warsaw Festival 2026, operating on behalf of the Festival Organiser, Alter Art Festival Sp. z o.o.;
- **OWF Ticket/Tickets** – these are single tickets for each day of the OWF festival;
- **OWF Pass** – a 2-day ticket for the OWF festival;
- **Combined package** – containing a 2-day pass for Orange Warsaw Festival 2026 and a 4-day pass for Open'er Festival Powered by Orange 2026 (pass without camping) at a promotional price;
- **Festival price list** – a summary of ticket categories and prices for Orange Warsaw Festival 2026 with the sales schedule sales schedule is attached as Appendix 1 to the regulations;
- **FanTix Point of Sale** – online point – website www.fantix.pl.

2. PARTICIPANTS

2.1 The Promotion is available to users of the My Orange and Orange Flex (members of the Flex Club) mobile applications.

2.2 Only natural persons using subscription or prepaid offers in the Orange and Orange Flex network, meeting the condition specified in section 2.1, excluding subscribers to the nju mobile offer, may participate in the Promotion.

3. JOINING THE PROMOTION in the My Orange and Orange Flex mobile application

3.1 Participants other than those specified in section 3.2. join the Promotion by generating an 8-digit promotional code (hereinafter referred to as the "Code") in the My Orange application during the Promotion period, available to customers with subscription services or a pre-paid card in the Orange network (hereinafter referred to as the "Application"). The option to generate the code is available to customers who are users of the current version of the My Orange application and have consented to Orange Polska S.A. sending commercial information by electronic means of communication. Participation in the Promotion and consent are voluntary, however, without consent, the Organiser will not be entitled to provide the application user with the tab For You/For Companies with promotional messages, where the Code is generated. Consent may be revoked at any time (revocation of consent does not affect the lawfulness of data processing prior to revocation). After registering a new My Orange account, it may take up to 48 hours for the full data, including the Code, to be made available. If the promotion ends before the expiry of these 48 hours, the discount will not be granted.

3.2 Participants using the Orange Flex offer join the Promotion by generating an 8-digit promotional code (hereinafter referred to as the "Code") in the Orange Flex application during the Promotion period, available to customers using the Orange Flex offer in the Orange network (hereinafter referred to as the "Application") as part of the Flex Club.

3.3 The promotional code entitles to purchase – during the Promotion period – a maximum of two Tickets, Festival Passes with a 15% discount, or a Combined Package at a promotional price at the FanTix Point of Sale in various configurations, provided that the total number of items does not exceed two. The Promotion does not include VIP tickets or discounted tickets for children.

4. COURSE OF THE PROMOTION

4.1 The Promotion can be used from the moment the Code is received until the Code expires, i.e. no later than 30 May 2026 at 23:59, with the Organiser reserving the right to limit the number of Tickets, Passes and Combined Packages

covered by the Promotion. The Organiser points out that during the Promotion, the pool of Tickets, Passes and Combined Packages is decreasing, therefore the Organiser is not responsible for the inability to purchase them at a promotional price. Purchase of Tickets, Passes and Combined Packages with a promotional code downloaded from FanTix is only possible on the website www.fantix.pl.

4.2 The Participant shall not be entitled to demand any substitute service in the event of the inability to purchase Tickets, Passes and Combined Packages as part of the Promotion due to the lack of Tickets, Passes and Combined Packages for the day(s) of the Festival selected by the Participant, also due to circumstances attributable to the Participant.

4.3 It is prohibited to transfer the received Promotional Code to third parties.

4.4 Participants are not entitled to return Tickets, Passes and Combined Packages, nor to exchange Tickets, Passes, Combined Packages or the Code for cash.

4.5 The promotional code referred to in paragraphs 3 and 4 of these Terms and Regulations may be used during the Promotion, subject to the availability of the promotional pool. The code can only be used in one transaction, and a maximum of two Tickets, Passes and Combined Packages can be purchased in various configurations at one time.

4.6 The Organiser reserves that the number of Tickets, Passes and Combined Packages (at a promotional price) for the Festival covered by the Promotion is limited to a maximum of 10,000 items and is combined with the Orange Warsaw Festival 2026 Promotion taking place on the www.ebilet.pl website. The Organiser points out that during the Promotion, the pool of Tickets, Passes and Combined Packages is decreasing, therefore the Organiser is not responsible for the inability to use the promotional code or purchase Tickets, Passes and Packages at the promotional price.

4.7 Only valid applications that meet all the requirements specified in the Terms and Regulations will be taken into account.

5. COMPLAINTS PROCEDURE

5.1 Complaints regarding the course of the Promotion may only be submitted by Participants in electronic form to the following address: festiwalemuzycznearorange@orange.com within 7 days of the event giving rise to the complaint. The date of receipt of the electronic message by the recipient shall determine whether the deadline for submitting a complaint has been met.

5.2 The Organiser hereby reserves the right not to consider complaints delivered after 21 days from the end of the Promotion, regardless of the date of sending the message.

5.3 A written complaint should include the first name, surname, telephone number and subscriber account number associated with the My Orange application from which the Application was generated, the Participant's exact address, as well as a detailed description and indication of the reason for the complaint.

5.4 Complaints shall be considered by the Organiser within 7 days of receipt of the complaint.

5.5 The Participant will be notified of the Organiser's decision in electronic form to the address provided in the complaint within 7 days of the complaint being considered.

5.6 Complaints regarding the purchase of Tickets, Passes and Combined Packages, as well as the functioning of FanTix, should be submitted directly to FanTix in accordance with the FanTix regulations available at ticket offices and on the website www.fantix.pl.

6. FINAL PROVISIONS

6.1 Participation in the Promotion and acceptance of the Terms and Regulations of the Promotion is tantamount to the Participant's consent to receive messages regarding the Orange Warsaw Festival 2026 Promotion. The Organiser informs that free SMS messages regarding the Orange Warsaw Festival 2026 Promotion will be sent to the mobile phone numbers provided in the Application.

6.2 In matters not covered by these Terms and Regulations, the provisions of the Orange Warsaw Festival Terms and Regulations available at www.orangewarsawfestival.pl, the provisions of the Flex Club Terms and Regulations, the provisions of the Terms and Regulations of Use of My Orange and the provisions of general law shall apply. The provisions of the Terms and Regulations shall not apply if mandatory provisions of law regulate the rights and obligations of the Organiser and Participants of the Promotion in a different manner.

6.3 For Orange customers who have purchased the Combined package, Orange Warsaw Festival Terms and Regulations are available at www.orangewarsawfestival.pl, and the Terms and Regulations of the Open'er Festival Powered by Orange are available at www.opener.pl.

6.4 All information about the Promotion available in advertising materials is for informational purposes only.

6.5 These Terms and Regulations are available at www.orangewarsawfestival.pl and www.fantix.pl.

6.6 The Organiser reserves the right to temporarily suspend or cancel this Promotion for objective reasons beyond the Organiser's control (e.g. national mourning, public holidays), and some FanTix points of sale may be temporarily or permanently excluded from the Promotion (e.g. due to closure, failure, renovation, public holidays). The Organiser reserves the right to temporarily suspend the Campaign at all or some FanTix points of sale, in particular due to force majeure (e.g. national mourning, public holidays) or other circumstances beyond the Organiser's control. In particular, the Organiser shall not be liable for the Participant's failure to receive the promotional code at the time specified in these Terms and Regulations if the failure to deliver is due to reasons for which the Participant is responsible.

6.7 The Organiser reserves the right to amend these Terms and Regulations at any time without giving any reason, provided that this does not affect the rights acquired by Participants.

6.8 The Organiser shall not be liable for the Participant's use of the promotional code.

6.9 The resale of the Code is prohibited.

6.10 The promotion cannot be combined with the Payback programme, i.e. Payback points cannot be used to pay for tickets, season tickets and combined packages.

Appendix 1

DATE	TYPE OF TICKET/PASS/PACKAGE	PRICE*	CODE	CHILDR EN'S DISCOUNT - 50%
24 November 2025 (12:00 p.m.) - 8 December 2025 (11:59 a.m.)	Early Bird TWO-DAY PASS	599 PLN	x	x
	Early Bird TWO-DAY PASS with a 15% discount for Orange customers	509 PLN	code required	x
	Early Bird TWO-DAY PASS N (for persons with disabilities)	599 PLN	x	x
	Early Bird TWO-DAY PASS N PASS (for persons with disabilities) with a 15% discount for Orange customers	509 PLN	code required	x
	COMBINED PACKAGE: Orange Warsaw Festival TWO-DAY PASS + Open'er Festival Powered by Orange pass	1 658 PLN	code required	x
	ONE-DAY TICKET 29 May	409 PLN	x	x
	ONE-DAY TICKET 29 May with a 15% discount for Orange customers	348 PLN	code required	x
	ONE-DAY TICKET 29 May N (for persons with disabilities)	409 PLN	x	x
	ONE-DAY TICKET 29 May N (for persons with disabilities) with a 15% discount for Orange customers	348 PLN	code required	x
	ONE-DAY TICKET 30 May	409 PLN	x	x
	ONE-DAY TICKET 30 May with a 15% discount for Orange customers	348 PLN	code required	x
ONE-DAY TICKET 30 May N (for persons with disabilities)	409 PLN	x	x	
ONE-DAY TICKET 30 May N (for persons with disabilities) with a 15% discount for Orange customers	348 PLN	code required	x	
08 December 2025 (12:00 p.m.) - 14 May 2026	Regular TWO-DAY PASS	679 PLN	x	340 PLN
	Regular TWO-DAY PASS with a 15% discount for Orange customers	577 PLN	code required	x
	Regular TWO-DAY PASS N (for persons with disabilities)	679 PLN	x	x
	Regular TWO-DAY PASS N (for persons with disabilities) with a 15% discount for Orange customers	577 PLN	code required	x
	COMBINED PACKAGE: Orange Warsaw Festival TWO-DAY PASS + Open'er Festival Powered by Orange pass	1 726 PLN	code required	x
	ONE-DAY TICKET 29 May	449 PLN	x	225 PLN
	ONE-DAY TICKET 29 May with a 15% discount for Orange customers	382 PLN	code required	x
	ONE-DAY TICKET 29 May N (for persons with disabilities)	449 PLN	x	x
	ONE-DAY TICKET 29 May N (for persons with disabilities) with a 15% discount for Orange customers	382 PLN	code required	x
	ONE-DAY TICKET 30 May	449 PLN	x	225 PLN
	ONE-DAY TICKET 30 May with a 15% discount for Orange customers	382 PLN	code required	x
ONE-DAY TICKET 30 May N (for persons with disabilities)	449 PLN	x	x	
ONE-DAY TICKET 30 May N (for persons with disabilities) with a 15% discount for Orange customers	382 PLN	code required	x	
15 May 2026 - 31 May 2026	Final Call TWO-DAY PASS	719 PLN	x	360 PLN
	Final Call TWO-DAY PASS with a 15% discount for Orange customers	611 PLN	code required	x
	Final Call TWO-DAY PASS N (for persons with disabilities)	719 PLN	x	x
	Final Call TWO-DAY PASS N (for persons with disabilities) with a 15% discount for Orange customers	611 PLN	code required	x
	COMBINED PACKAGE: Orange Warsaw Festival TWO-DAY PASS + Open'er Festival Powered by Orange pass	1 760 PLN	code required	x
	ONE-DAY TICKET 29 May	469 PLN	x	235 PLN
	ONE-DAY TICKET 29 May with a 15% discount for Orange customers	399 PLN	code required	x
	ONE-DAY TICKET 29 May N (for persons with disabilities)	469 PLN	x	x
	ONE-DAY TICKET 29 May N (for persons with disabilities) with a 15% discount for Orange customers	399 PLN	code required	x
	ONE-DAY TICKET 30 May	469 PLN	x	235 PLN
	ONE-DAY TICKET 30 May with a 15% discount for Orange customers	399 PLN	code required	x
ONE-DAY TICKET 30 May N (for persons with disabilities)	469 PLN	x	x	
ONE-DAY TICKET 30 May N (for persons with disabilities) with a 15% discount for Orange customers	399 PLN	code required	x	

* The above prices represent the admission fees for Orange Warsaw Festival 2026. A service fee of 5% of the ticket price will be added to the ticket cost.